

State Guidance for the Conditions for Coverage

<p style="text-align: center;">V760</p>	<p>(3) All staff, including the medical director, have appropriate orientation to the facility and their work responsibilities; and</p>	<p>The CEO or administrator is responsible to ensure that each member of the staff receives an orientation to the facility, his/her job duties, and how to do the work assigned. While the orientation of employees should be documented in their personnel files, the orientation of physicians and non-physician practitioners (i.e., advanced practice registered nurses and physician assistants) should be documented in their credential files and include evidence of understanding of and agreement to medical staff bylaws, policies and procedures, and responsibilities related to QAPI.</p>
<p style="text-align: center;">V763</p>	<p>(2) Ensures that all medical staff who provide care in the facility are informed of all facility policies and procedures, including the facility’s quality assessment and performance improvement program specified in § 494.110.</p> <p>(3) Communicates expectations to the medical staff regarding staff participation in improving the quality of medical care provided to facility patients</p>	<p>The governing body must inform members of the medical staff of all aspects of the facility’s QAPI program, including the requirement to participate in efforts to improve the quality of medical care to their patients. These efforts must be reflected both in documentation of the QAPI program and in the medical records of individual patients. It is not required that all members of the medical staff attend all the QAPI meetings.</p> <p>Examples of the lack of medical staff adherence to facility policies or goals would include physician(s) not participating in the development of the plan of care, or not addressing poor patient outcomes with a change in the plan of care.</p> <p>Medical staff “not informed” indicates this requirement is not met. For medical staff “not compliant,” refer to V715 under the Condition for Medical director.</p>